Jobs, skills, lifelong learning – An overview on recent and ongoing World Bank work

Nina Arnhold, World Bank

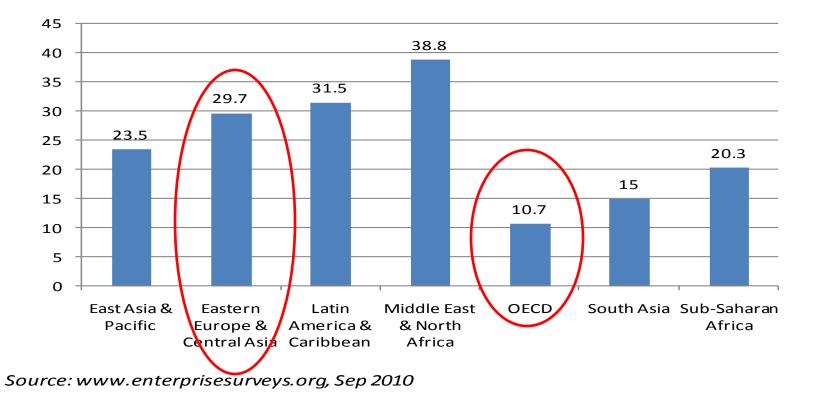
Qualifications Frameworks as an Instrument of Public Policy for Lifelong Learning Warsaw, 08/09 November 2012

#### Presentation

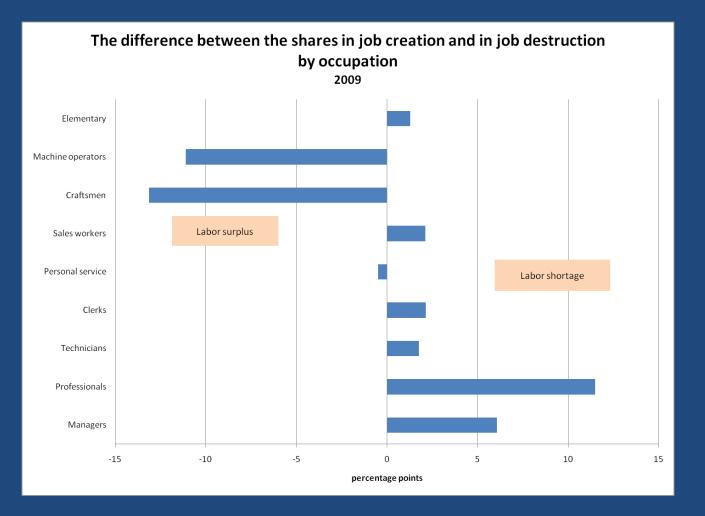
- Background
- Tools
  - STEP
  - SABER
- Reports
  - Skills not just diplomas
  - WDR on Jobs
  - Europe 2020 Poland

# Firms across the globe report skills as major constraint

% of Firms Identifying Labor Skill Level as a Major Constraint

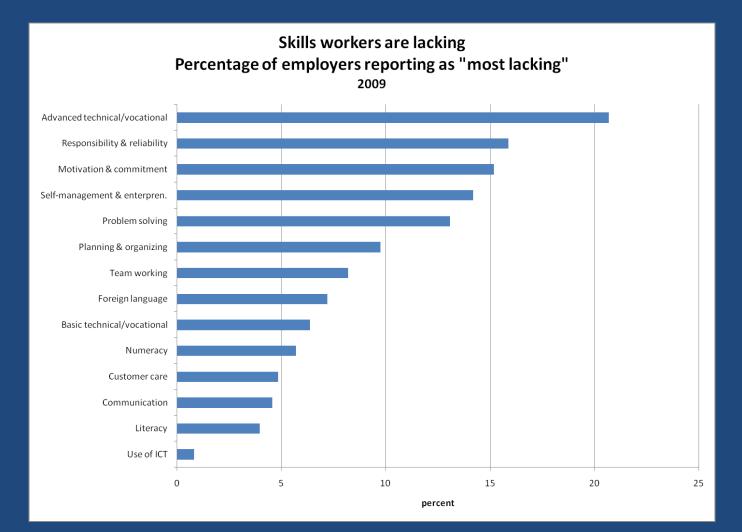


# Changing labor demand side – how does the education system respond?



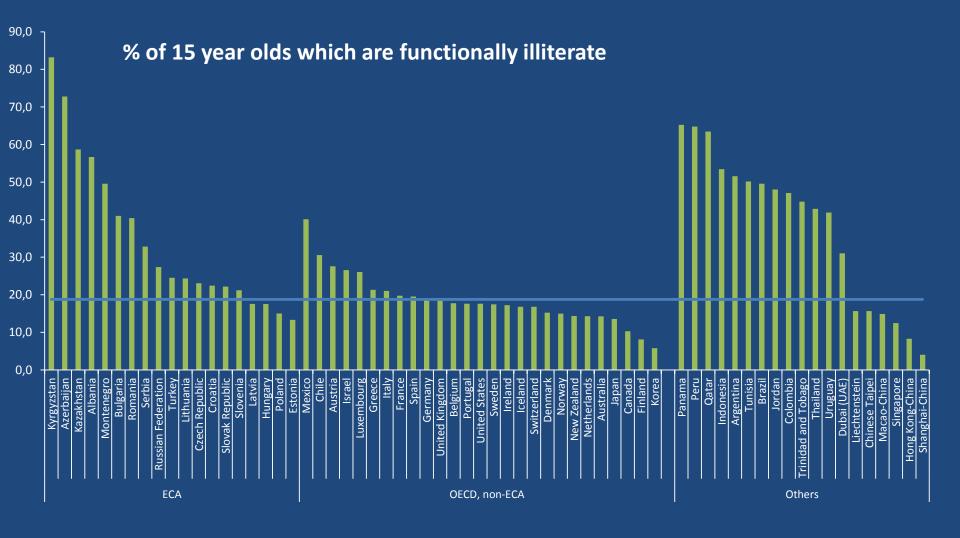
Source: World Bank, Europe 2020 Poland, 2011

# Many workers are lacking skills required by employers



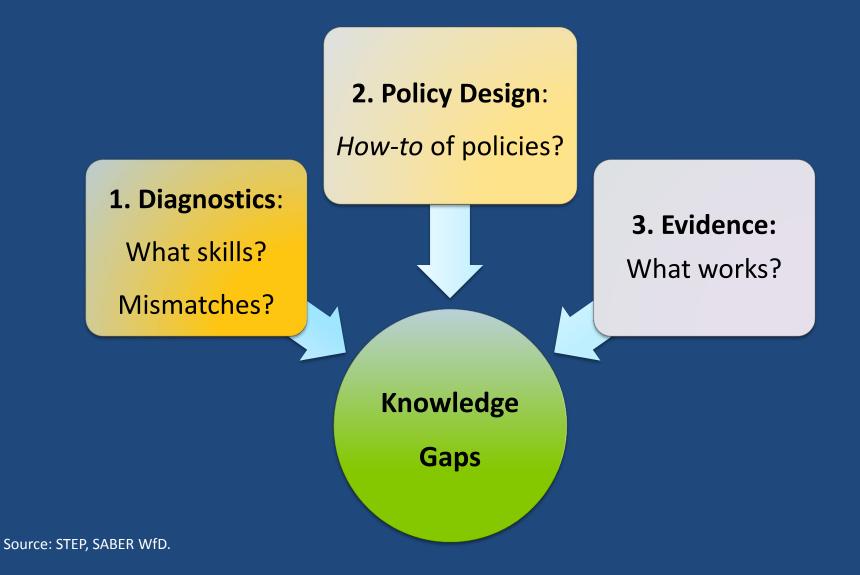
Source: World Bank, Europe 2020 Poland, 2011

# Students lack basic cognitive skills – what about other skills and 15+



Source: "Skills , not just diplomas", based on OECD PISA 2009 (% students scoring "below level 2" on reading test)

### Skills: knowledge gaps



### Observations from work in the region

- Inflexible supply of education and training system
- 2. Firms unsatisfied with skills of workforce
- 3. Weak matching mechanisms between demand/supply of skills
- 4. Some efforts to measure especially cognitive skills, but limited in scope
- 5. Unclear how to strategically plan for future skill demand

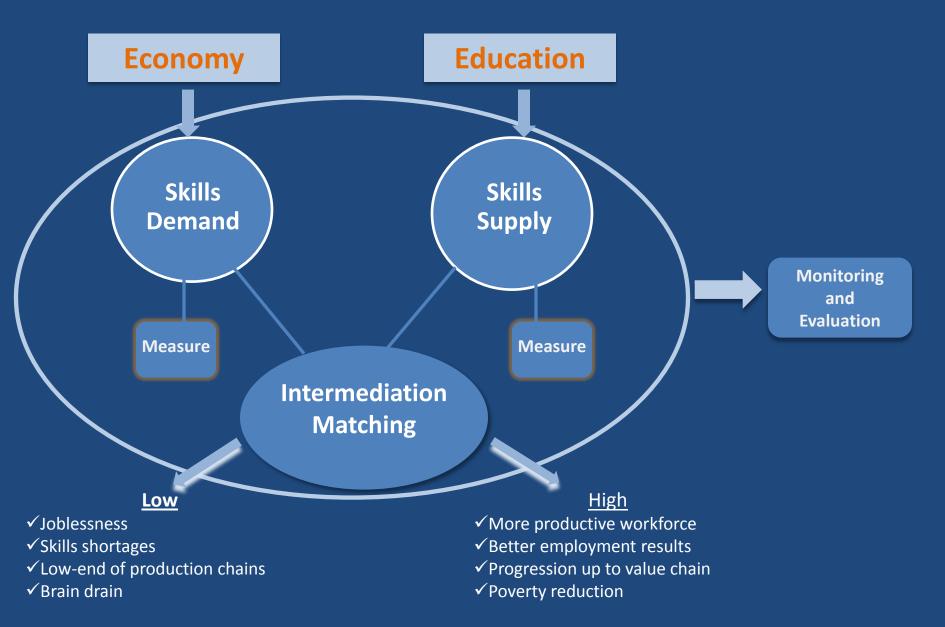
### Task

Develop strategic successful "skills systems" that can measure and identify skill gaps, and effectively provide countries with the skills needed, thus contributing to job creation and productivity increases.

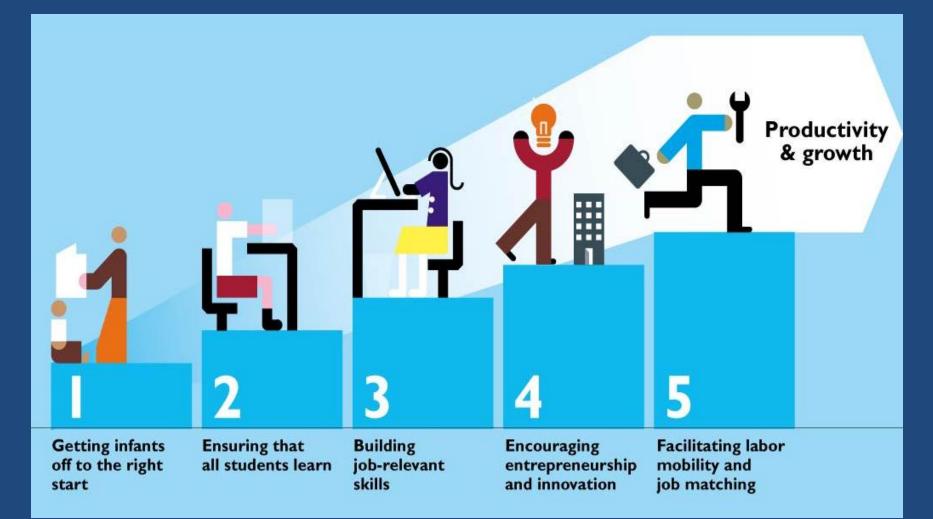
#### **Objectives of skills development:**

- 1. For job creation
- 2. For increases in productivity
- 3. For creating entrepreneurship
- 4. For happy, fulfilling lives

### Scope of World Bank work on skills



# STEP: skills toward employment and productivity – a lifecycle approach



#### STEP study: research questions

- What are the current levels and distribution of skills in the labor force?
- How do these skills affect labor market outcomes?
- What is the nature and size of mismatches between skills supply and demand?
- What is the relationship between generic skills and schooling attainment (including post-secondary career choices)?
- What interventions can improve employability and productivity?

## STEP employer survey

- Cognitive skills
  - "Does their job ever involve reading?"
  - "Does their job ever involve writing using correct spelling and grammar?"
  - "Does their job ever involve math, that is, adding, subtracting, multiplying or dividing numbers - using a calculator or computer if necessary?"
  - "Does their job ever involve solving problems that take 30 minutes or more of thinking time to find a good solution?"
- Technical skills
  - "What is the highest level of computer use needed in this job?"
- Socio-emotional skills
  - "Does their job ever involve speaking of a language other than [OFFICIAL LANGUAGE OF AREA IN WHICH WORKPLACE IS BASED]?"
  - "Does the job ever require presenting logical arguments?"
  - "Does their job ever involve interacting with a team of co-workers?"
  - "What percentage of the days in a month does the worker arrive at work on time (within 15 minutes)?"

# Measure and analyze skills gaps – improve policies

- Unpacking skills STEP skills surveys
  - To measure cognitive, technical and socio-emotional skills; links to socio-economic success and well-being
  - Building capacity to use tests to assess education and training systems and tracer studies to track graduates
- Benchmarking skills policies: SABER tools, promote assessment tools
- **Expenditure tool** to improve efficiency by linking expenditure to results



# Key features of SABER

#### Objective:

 Support countries to examine and improve policies affecting education and training systems performance

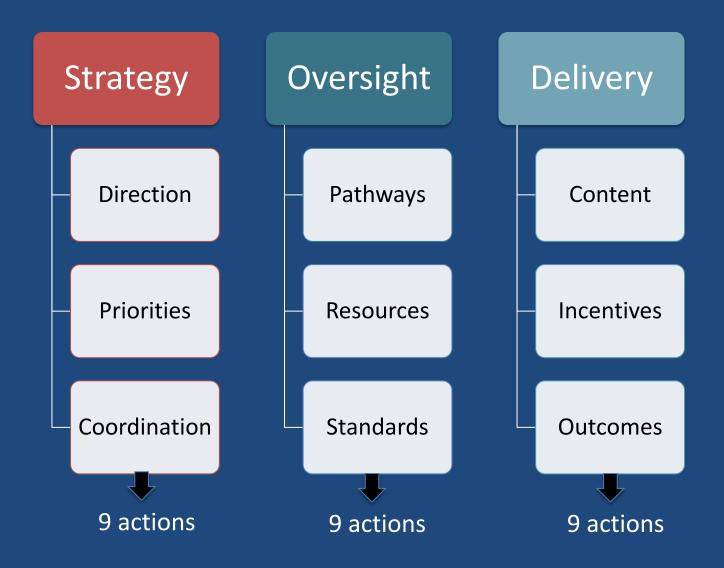
#### Approach:

- Systematically document policies and institutions
- Benchmark against evidence-based, global good practices
- Foster dialogue and action on policy reforms

#### Policy Domains in SABER:

- Workforce Development (WfD)
- 13 Others (e.g., teachers, student assessments, financing, ECD, higher education)

# For each dimension: look at policy goals and actions



### Key questions WDR on Jobs

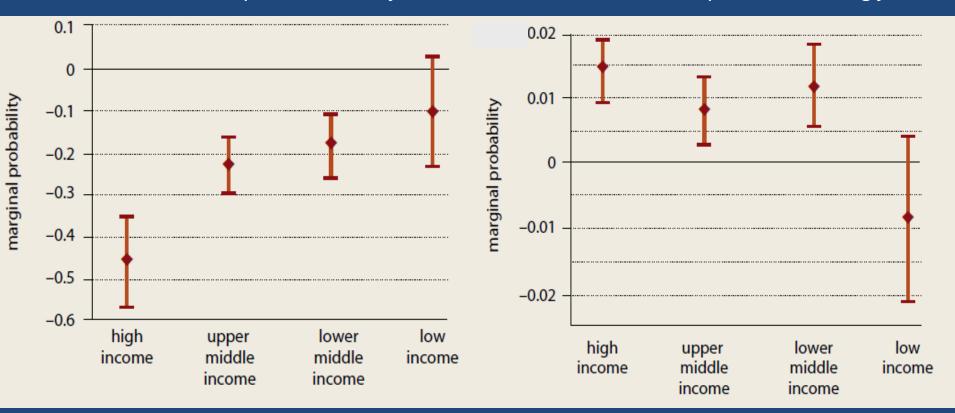


But the 1st question is: what is a job? And the answer is not trivial

# Jobs *plus...* Jobs are correlated with civic engagement

Active membership and lack of a job

Active membership and motivating job



Source: Wietzke and McLeod 2012 for the WDR 2013

# Sources and contacts

#### **Resources:**

- STEP: http://siteresources.worldbank.org/EDUCATION/Resources/278200-1099079877269/547664-1278533890893/Stepping\_up\_skills.pdf
- Skills, not just diplomas: http://elibrary.worldbank.org/content/book/9780821380963
- SABER Workforce Development: www.worldbank.org/education/saber
- WDR on Jobs: http://www.worldbank.org/wdr2013
- Europe 2020 Poland: http://documents.worldbank.org/curated/en/2011/03/16755059/europe-2020-polandfueling-growth-competitiveness-through-employment-skills-innovation

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